

CESI-HV-LV Type 5 SCHEME

CERTIFICATION OF TYPE CONFORMITY OF HIGH-VOLTAGE AND LOW-VOLTAGE ELECTRICAL PRODUCTS

REGULATIONS

Document under surveillance by CESI Technical Committee for Safeguarding Impartiality (CSI). It replaces Regulations C5013229.

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1 OBJECT OF THE REGULATIONS

These Regulations relates to the activities of certification of type conformity of high-voltage and low-voltage electrical products with the requirements of the applicable reference normative documents (national or international standards, technical specifications, codes of practice, regulations, technical guides), carried out by CESI as Product Certification Body, in the field of Accredia accreditation No. 00026 *Products/Services/Processes* of conformity with the standard ISO/IEC 17065.¹

With reference to the standard ISO/IEC 17067², the Certification Scheme in question is classified as type "5".

The types of products subject to the Scheme and of the applicable normative documents are reported in the *"Controlled list for flexible accreditation scope"*, managed by CESI, subject to control by Accredia, published on the website www.cesi.it.

The Certificate of type conformity granted by CESI attests that the products identified in it and physically available at the time of the certification, were submitted to CESI verification and found in compliance with the reference normative documents.

The responsibility of declaring the conformity of other samples, having the same designation as those verified by CESI, rests with the Client.

The execution of the activities is subject to the acceptance by the Client of Accredia Regulations RG-01³ as applicable, as well as the acknowledgement of the right of Accredia Inspectors to be able to access its premises (together with CESI Inspectors).

CESI guarantees that the personnel involved in the activity are not in conditions of conflict of interest and that they offer the necessary guarantees of confidentiality.

These Regulations and their amendments are verified by CSI with reference to the compliance with the requirements of impartiality, confidentiality and independence.

Pursuant to the standard ISO/IEC 17065, the access to the Scheme is not discriminatory, nor conditioned by the size of the company, nor by membership or not in any association or group but is open to any Client submitting a formal request.

2 DEFINITIONS

- **Certification Scheme**
Certification system regarding products to which the same standards, the same particular rules and the same procedure apply.
- **Preliminary Evaluation Report**
Intermediate document that briefly describes the evaluations of conformity carried out. It may deal with constructive checks, evaluations on possible extensions of the conformity, inspections to tests carried out in external laboratories and witnessed by a CESI Inspector, etc. It contains the references to any document that permits the traceability of the activity carried out (drawings, constructive documents, Certificates of components, Test Reports, Calibration Certificates, laboratory check-lists, non-conformities, etc.).
- **Evaluation Report**
Final document that briefly describes all the reference documents and information necessary to evaluate the results of the tests and checks required by a type conformity certification. The

¹ The activities are carried out within the "KEMA Labs" Business Unit of CESI.

² Or equivalent national version. The same applies to all following citations in the text.

³ All Accredia Regulations can be found in the web site www.accredia.it.

evaluation must bring to the decision on the conformity of the product with the reference normative documents.

- **Certificate of type conformity**

Certificate of conformity that attests that a product is in compliance with a particular standard or other normative document.

- **Committee for Safeguarding Impartiality (CSI)**

Committee established by CESI as Product Certification Body accredited by Accredia according to the standard ISO/IEC 17065 and Inspection Body accredited by Accredia according to standard ISO/IEC 17020, which acts as a Mechanism for safeguarding impartiality and supervises the product certification and inspection activities carried out by CESI, managing and assuring the independence, impartiality and the competence of the Body itself. The Committee is representative of all the main parties interested in the certification and inspection activities.

3 FIELD OF APPLICATION

3.1 Products

The Scheme applies to the electrical products in general.

The certification may be requested for:

- an individual product (prototype, individual sample);
- a homogeneous series of products having the same basic design but differing for a limited set of characteristics (size, rating, variants, etc.).

3.2 Requirements

The Scheme deals with the certification of conformity of products with the requirements of applicable reference normative documents. The certification may be granted with reference to one or more of the applicable reference normative documents considered by the Scheme.

3.3 Certificates

The certification according to the Scheme generally attests the type conformity of the product with all the requirements of one or more applicable reference normative document; the attestation of conformity with the applicable reference normative document, limited to some significant characteristics is permitted only under the conditions presented in this clause.

The Accredia mark is placed on the Certificate, where applicable.

The Scheme provides the issue of the following Certificates:

- a) **Certificate of type conformity with the applicable reference normative documents**

This Certificate attests the type conformity of the product with all the requirements of the reference normative documents, corresponding to its ratings and conditions for use specified by the Client.

- b) **Certificate of type conformity with the applicable reference normative documents, limited to some significant characteristics**

This Certificate attests the type conformity of the product with all the relevant requirements of the reference documents, with respect to only some significant characteristics, corresponding to its ratings and conditions for use specified by the Client.

4 GENERAL

4.1 CESI personnel

CESI entrusts the certifications activities to personnel employed or linked to a collaboration relationship with CESI, previously qualified according to specific procedures based on the specific skills possessed, in compliance with the applicable accreditation provisions.

4.2 Confidentiality

CESI, as Certification Body, is required to guarantee confidentiality during all inspection and conformity assessment activities and has a process for the analysis, assessment and management of risks to confidentiality.

CESI ensures that all information acquired during inspection activities, including the protection of Clients' property rights and information acquired from different sources (e.g. complaints, authorities, etc.), are treated in a strictly confidential manner, unless otherwise prescribed from:

- legal provisions (In such exceptional cases, the Client is made aware of the information disclosed to third parties);
- provision of accreditation bodies.

To guarantee the aforementioned confidentiality, the CESI staff involved in the inspection signs a formal commitment to confidentiality, a copy of which is provided to the Client upon request; furthermore, the inspection reports are made available exclusively to the Client with a copy for the CESI archive and for the inspectors.

4.3 Impartiality

CESI, as Certification Body, is required to guarantee its impartiality during all inspection and conformity assessment activities and has an impartiality risk analysis, assessment and management process.

CESI is not, and undertakes not to be, connected to a party directly involved in activities of: design, construction, supply, installation, acquisition, marketing, possession, use and maintenance of the products verified or like those verified and to these competitive.

4.4 CESI Code of Ethics and Italian Legislative Decree 8 June 2001 n. 231

CESI has adopted a Code of Ethics and a Model pursuant to Italian Legislative Decree 8 June 2001 n. 231 regarding the liability of legal persons, companies and associations even without legal personality, which is available on the website <https://www.cesi.it/about-us/overview/#code-ethics>.

Therefore, the Client who entrusts CESI with activities referred to in these regulations is required to read it and behave according to the highest ethical standards, committing himself to compliance with the CESI Code of Ethics and to fulfil his contractual obligations in ways suitable to avoid the occurrence of relevant conduct pursuant to Italian Legislative Decree 231/01.

4.5 CESI accreditations

4.5.1 Obligations in relation to accreditation

In certification activities, CESI generally operates under accreditation and is therefore required to apply the requirements imposed by the accreditation bodies. In particular, within the schemes and sectors in which accreditation is issued by ACCREDIA (Italian Accreditation Body), pursuant to the international standard ISO/IEC 17065, CESI must operate in compliance with this standard and the regulations and specific provisions issued by ACCREDIA and expressly referred to in this document.

ACCREDIA also has the right to carry out audits not only at CESI offices but also at CESI Clients, to verify CESI work within the accredited inspection schemes⁴.

The use of the Accredia mark or the reference to accreditation in the documents issued by CESI as an accredited certification body is subject to compliance with the provisions of ACCREDIA RG-09 document, in the current revision, and in particular the following:

- The Accredia mark must be used in such a way as not to create the impression that ACCREDIA gives any approval to a certification or that ACCREDIA accepts responsibility for the quality of the certifications, or for any opinion or interpretation that may derive from them.
- The use of the Accredia mark is prohibited to the Client. The use of the ACCREDIA mark is reserved for Certification Bodies and cannot be used by the Client who has received an inspection service from an ACCREDIA accredited Certification Body.

4.5.2 Suspension, renunciation or revocation of CESI accreditation

If CESI accreditation, necessary to operate, is suspended or revoked, or in the event of renunciation, CESI will inform the Client, as well as support him in any transition to another Certification Body.

CESI is in no way responsible for any damage caused to the Client by the suspension, renunciation, limitation of the extension or revocation of accreditation, except in cases of demonstrable fraud and gross negligence.

4.5.3 Subcontracting

Should it be necessary, after informing the Client, CESI reserves the right to subcontract part of the requested activities to third parties, where this is not excluded by the applicable legislation. CESI assumes full responsibility for every activity outsourced and guarantees that the person to whom the subcontract is entrusted is competent and compliant with the applicable regulatory provisions and is not involved with the design and manufacturing of the product/system, so as not to compromise the impartiality referred to in par. 4.3.

The Client, who will be informed of the details of the subcontracted activities as well as, if requested, of the references of the subcontractor, has the right to refuse, for justified reasons, such assignment to third parties within five (5) working days from the date of the communication.

⁴ Note: Updated information on CESI accreditation status is available on the websites <https://www.cesi.it/about-us/accreditations-certifications/>, and, for accreditations issued by ACCREDIA, www.accredia.it.

4.6 Obligations to be borne by the Client

4.6.1 Client's obligations

The Client undertakes to:

- guarantee CESI personnel in charge of inspections access to the design, manufacturing, installation, inspection and testing locations, as well as provide the means and assistance necessary for CESI to carry out the requested service;
- with reference to §4.5.1, guarantee ACCREDIA inspectors, the Italian Accreditation Body, the possibility of accessing the aforementioned places, accompanied by CESI staff. These visits, the purpose of which is to monitor the work of CESI personnel and not of the Client, are regularly communicated with adequate notice.

4.6.2 Safety at work - Information obligation

The Client, pursuant to current legislation on safety and prevention of accidents at work, undertakes to provide CESI personnel and any accompanying persons with complete and detailed information relating to the specific risks existing in the work environment, in which they are intended to operate. Furthermore, through its representatives, the Client undertakes to promote cooperation and coordination for the purposes of implementing measures to protect and prevent risks at work, which may affect the work of the inspectors appointed by CESI and there any companions.

The Client, based on any existing specific risks, will indicate to CESI staff and any accompanying persons the appropriate personal protective equipment (PPE) and will implement every safeguard to allow the activity to be carried out in complete safety.

5 APPLICATION FOR CERTIFICATION

The Client shall submit to CESI a formal request, duly signed, using the available application form supplied by CESI, for each desired Certificate.

Such application form includes, in particular, the following information:

- type of Certificate requested;
- applicable reference normative documents;
- identification of the Client;
- object (individual, sample batch, homogeneous series);
- description of the product to be certified;
- designation of the product;
- product ratings that must be stated by the Certificate;
- language of the Certificate (English or Italian).

The application shall be accompanied by the following documents:

- the Scheme Regulations, duly signed for acceptance;
- the descriptive technical documentation of the product (catalogues, technical specifications, drawings, diagrams, manufacturing specifications, etc.);
- the General Conditions of Sale of the Product Certification and Type A Inspection Services, when the conditions for the acceptance signature exist.

Reports of tests already performed on the product may be enclosed to the application form and CESI reserves the right to evaluate them for the certification process.

Upon receipt of the application, CESI performs a preliminary examination of the documents supplied by the Client, to verify completeness and conformity with the Scheme.

If the result is positive, CESI informs the Client, prepares or updates the relevant offer and, after the receipt of the order conforming to such offer, starts the certification procedure.

CESI undertakes to maintain confidentiality towards third parties about all the information requested when submitting the application (necessary to define the subsequent activities) and gathered during the whole certification process.

The Client cannot advertise the ongoing certification applications until he has obtained the relevant Certificate.

6 PROCEDURE FOR CERTIFICATION

6.1 Grant conditions

The examinations of the documents and the type tests on one or more samples representative of the population of products subject to certification, shall give evidence that they conform with all applicable requirements of the reference normative documents.

When specified by the reference normative documents, also the components incorporated into the samples shall conform to the applicable requirements important for certification. The evidence of conformity may be given by appropriate documents (Certificates, Test Reports).

Finally, any assessment of the manufacturing site must demonstrate compliance with the technical and organizational conditions necessary for obtaining the certification.

6.2 Type assessment of the product

6.2.1 Selection of the samples for the assessment

For each product to be certified, the number of samples to be assessed with the performance of type tests shall be determined in conformity with the requirements of the reference normative documents.

When the certification is requested for a batch of identical products, the samples to be submitted to tests are chosen by CESI by applying the criterion of randomness in the population and the number of samples to be tested (or to be subjected to additional tests in case of non-decisive results) it is determined in compliance with the requirements of the applicable regulatory documents and technical specifications as well as, in the alternative, considering the specific needs identified by CESI.

When the certification refers to several product types having similar design but differing for a limited number of characteristics and if the initial analysis performed by CESI confirms that they constitute a homogeneous series, CESI chooses for the type tests the samples considered representative of the complete series.

6.2.2 Assessment of the compliance of the product technical documentation with the manufacturing and dimensional specifications

CESI assesses that the technical documentation of the product to be certified supplied by the Manufacturer, such as construction drawings, technical specifications, test reports, production notes, component lists and other similar, is in compliance, in type and contents, with the manufacturing and dimensional requirements of the applicable normative documents. These documents form, together with those of sub-clause 5.2.4, the descriptive documentation of the product to be certified.

6.2.3 Assessment of the conformity of the samples

CESI assures that the samples are submitted to the tests and inspections required by the applicable reference normative documents and appropriate to the type of Certificate requested.

The Certificate of conformity with the applicable reference normative documents requires the performance of the type tests, inspections and verifications prescribed by the normative documents themselves.

These activities may consist of:

⇒ Performance of tests in the laboratories of CESI Group.

Note. The tests that are not accredited according to standard ISO/IEC 17025 shall be inspected by the CESI Inspector.

⇒ Performance of tests in external laboratories, chosen by the Client or by CESI after Client's approval, in the presence of CESI Inspectors, provided that they comply with all the conditions of one of the two following criteria:

Criterion a)

- the laboratory is accredited according to the standard ISO/IEC 17025 - for the tests to be certified - by an Accreditation Body member of EA (European co-operation for Accreditation) or ILAC (International Laboratory Accreditation Cooperation);
- the Test Reports are prepared according to the requirements of the standard ISO/IEC 17025 and show the mark and certificate number of the Accreditation Body;
- the dimensional and technical characteristics of the tested objects correspond to those indicated on drawings univocally identified by the laboratory, to allow CESI Inspector a complete and sure check of the correspondence between the samples previously tested and those submitted to the certification process.

Note. The fulfilment of the conditions of the criterion is always assessed by the CESI Inspector on the basis of the documents produced by the laboratory. The presence of the Inspector during the tests, aimed at preventing or solving possible critical elements in real time, is decided case by case by CESI.

Criterion b)

- the laboratory staff is competent in relation to the tests required by the certification process and is therefore able to assess any deviation or discrepancy;
- the laboratory has adequate equipment and means for carrying out the tests required by the certification process;
- the measuring instruments and systems used are managed according to procedures that ensure the control of the calibration status with uninterrupted traceability up to the primary national or international standards;
- the Test Reports comply with the standard ISO/IEC 17025;
- the dimensional and technical characteristics of the tested objects correspond to those indicated on drawings univocally identified by the laboratory, to allow CESI Inspector a complete and sure check of the correspondence between the samples previously tested and those submitted to the certification process.

Note. The fulfilment of the conditions of the criterion is always assessed by the CESI Inspector during the inspection of the tests. For particular tests, such as long duration tests, the CESI Inspector has the faculty to evaluate in which phases its presence may not be indispensable, subject to the adoption of measures to guarantee the regularity of the tests.

On CESI decision, the inspections to tests may also be commissioned, with the Client's consent, to professionals outside CESI that, on the basis of the supplied curricula show their knowledge of the activities to be carried out. The responsibility of the Inspector's behaviour always belongs to CESI. The Client may refuse the Inspector, giving adequate reason within 5 (five) working days from the receipt of the information.

⇒ Validation of tests carried out before the application for certification.

In order to consider for certification purposes the tests carried out prior to the presentation of the certification application (previous tests), it is necessary that they were carried out in the presence of an Inspector whose qualification is recognized by CESI and that he has ascertained and documented the conditions referred to the previous criterion b) or that the tests were carried out in laboratories complying, on the date of execution of the tests, with the conditions of the following criterion:

Criterion c)

- the laboratory was independent from the Client, the Manufacturer of the product or their industrial groups;
- the laboratory was accredited according to the standard ISO/IEC 17025 - for the tests to be certified - by an Accreditation Body member of EA (European co-operation for Accreditation) or ILAC;
- the Test Reports comply with the standard ISO/IEC 17025;
- the dimensional and technical characteristics of the tested objects correspond to those indicated on drawings univocally identified by the laboratory, to allow CESI Inspector a complete and sure check of the correspondence between the samples previously tested and those submitted to the certification process.

Note. CESI, in any case, has the right to request the execution of tests to validate the previous experimental path, to be carried out in the presence of an Inspector as specified for criterion b). The performance of the tests can be required after design changes deemed influential on the result of the previous tests, after modification or update to the reference normative documents, after change of production plant, etc.

6.2.4 Assessment of the compliance of samples with the product descriptive technical documentation (identification of the product)

The tested samples must be identified by means of a unique code (serial number or waybill code or batch number, etc.). CESI assesses the compliance of the samples tested with their technical identification documents. These documents form, together with those of sub-clause 5.2.2, the descriptive documentation of the product to be certified. This latter is mentioned in the Evaluation Report, is signed by CESI and is returned to the Client who is required to keep it for the period of validity of the Certificate. If the product is certified in accordance with ENEL or TERNA prescriptions, a detailed and complete list (or more than one) of the aforementioned documents shall also be submitted.

CESI is not required to file a copy of the descriptive documentation, with the exception of the lists.

6.2.5 Handling of the samples

CESI assures the correct handling of the samples during the checks. During the process the samples may only be subject to maintenance operations permitted by the applicable reference normative documents and according to the Client's instructions.

The Scheme does not provide for storage by CESI either of the samples already submitted to the checks or of samples not yet tested.

6.2.6 Remote inspections

In circumstances of necessity (such as natural disasters, unforeseen unavailability, etc.) CESI may use, with the Client's consent, remote audit techniques to reduce possible problems caused by interruptions in tests or unacceptable delays.

The ways in which remote inspections are carried out are regulated by an internal procedure that CESI will ask to share at the appropriate time.

6.3 Evaluation of the factory production processes and management system

CESI evaluates the factory capabilities to manufacture the product according the design specification in order to guarantee to the products the same performances evaluated during the type tests of the original prototype or samples.

The evaluation is made performing a dedicated inspection to the manufacturing place during which the following activities take place:

- review of the major elements of ISO 9001 implemented by manufacturer;
- assessment of the inspection process of raw materials;
- assessment of the production process;
- assessment of the packaging and storing process;
- assessment of the transportation process;
- assessment of the procedures of routine testing;
- review of quality control laboratory and routine test results.

The assessment result will be included in a dedicated Inspection report.

6.4 Evaluation of the results and issue of the Certificate

CESI issues an Evaluation Report with the results, significant for certification, of the analysis of the tests and verifications carried out.

If the results of all the checks show the conformity with the requirements of sub-clause 6.1, CESI grants the Certificate of type conformity, the issue of which is subject to the control of CSI, in accordance with the provisions of their Regulations.

If the results of the checks on the product and on the relevant documents do not conform to the requirements, CESI informs the Client, explaining the reasons for non-conformities and fixes a deadline to adopt the necessary corrective actions. If no action is taken within that date, the application for certification is rejected.

If the samples are modified, the checks shall normally be repeated; CESI examines the non-conformities recorded and the changes carried out and reserves the right to repeat the inspections and tests considered significant.

The Evaluation Report can be issued in English or Italian language.

6.5 Surveillance procedure

CESI carries out periodic surveillance on the maintenance of the conditions that have allowed to issue the Certificate to the Client.

Surveillance activities are conducted once a year within the month of certificate expiration and do not include any certification assessment or review.

Surveillance audits ensure the resolution of observations identified in previous audits, as well as the implementation and effectiveness of subsequent corrective actions.

At the conclusion of the surveillance audit, the CESI inspector will issue a surveillance audit report.

In case of non-conformities, the Client must submit to CESI, using the appropriate form, a proposal for the established corrections and corrective actions (following an analysis and formalization of the underlying causes), along with a timeline for implementation. CESI evaluates the proposed corrections and corrective actions and notifies the Client in writing.

If the Client is unable to demonstrate resolution within the timeframes and assessment methods established by CESI (through an on-site audit or, where possible, through documentary evidence), certification will be suspended or, in the most serious cases, withdrawn (see § 7).

In case of observations, these will be shared and documented in the surveillance audit report and verified during subsequent surveillance audits.

Surveillance is always carried out at the locations where the certified activities are carried out therefore, the production areas, warehouses, and laboratories of the Client and Suppliers must be open to CESI inspectors, who may appear, even without prior notice, at any time during working hours.

Inspectors have the right to carry out all the checks they deem useful to verify that the Client observes the commitments undertaken and, in particular, are authorized to carry out an inspection visit to the production process every year and to view the results of the tests performed by the Client.

In order to carry out the necessary surveillance checks, CESI has the right to verify or request the verification of some samples of the product taken from the Client's factory or warehouses, compatibly with its production program.

The Client undertakes to allow CESI to collect or verify the specimens chosen for this purpose by the Inspectors during the surveillance visits on the process. The Client shall also undertake to deliver these samples to CESI, taking all precautions to maintain them in good conditions, within a maximum of thirty days from the date of collection.

All costs for the aforementioned activities (costs of inspections, samples, collection, shipment to CESI, tests, etc.) will be charged to the Client. In particular, CESI inspection services will first be quoted in an offer.

At the end of the surveillance checks, all the tested samples are returned, in the conditions they are found after the tests, to the Client, under his responsibility. The shipping costs are charged to the Client.

7 MAINTENANCE, DURATION, UPDATING AND TRANSFER OF THE CERTIFICATE

7.1 Conditions for maintenance

The grant of a Certificate of type conformity allows the Client to show it or to make reference to it for all legal, promotional and commercial purposes, if it does not induce any misunderstanding concerning its actual meaning.

The Client shall ensure that the Certificate is correctly used.

To maintain the validity of the certificate of conformity, the Client has the ongoing responsibility to ensure that the product complies with the corresponding state of the art. In particular he shall be committed to avoid the occurrence of misunderstandings:

- between the sample referred to in the Certificate and the other products whose conformity is not attested by CESI;
- between the requirements the certified product has been found conforming to and those not subject of CESI certification.

For this aim, during surveillances, CESI inspectors:

- verify that the conditions that led to certification remain unchanged,
- verify that the certification is not being misused.

If the Client is unable to ensure the above, the certification is suspended or, in the most serious cases, withdrawn.

The Client shall also maintain a system for registering complaints received from customers in relation to the products subject to certification and the corrective actions adopted. These records shall be made available to CESI upon request.

7.2 Certificate duration and extension

The Certificate validity is limited in time and is fixed by CESI in 3 (three) years starting from the issue date. The extension of the Certificate at its natural expiry date is allowed after request from the Client. In this regard, the Manufacturer capabilities shall be evaluated and confirmed through a factory inspection; moreover, the Manufacturer will be required to make a sample of the product available to CESI together with the documentation relating to the expiring certification.

CESI Inspector identifies the sample on the basis of the above-mentioned documentation. Extension is granted, which will last 3 (three) years, in the event that there is a correspondence between the sample and the documentation presented and the factory assessment is positive. Any further extensions requested after the first will always have a 3 (three)-year duration and will follow the same procedure as above.

The extension is not allowed in case of replacement of the manufacturing factory.

7.3 Certificate updating and transfer

The Client may request a new Certificate, based on the contents of a previous CESI Certificate of type conformity, in the following cases:

- updating to attest the conformity with new applicable reference normative documents, or with updated editions, with respect to the ones referred to in the original Certificate;
- updating following changes or new versions of the design of the product;
- transfer following modifications to the name or trademark of the product;
- transfer following modifications to the Client Company name;
- transfer following modifications to the Manufacturer's Company name.

The relevant descriptive technical documents shall be submitted to CESI, which performs all the checks required for granting the Certificate; CESI reserves the right, in case of Certificate updating, to repeat inspections and tests, considered significant, on new samples.

If the results of the checks, documented by an Evaluation Report, are positive, CESI issues the new Certificate.

7.4 Checks on Certificate use

CESI controls the use of the Certificate made by the Client by:

- gathering publications appearing on press/literature and information arriving from the market.
- analysing actual complaints on misuse of the Certificate.

In the event of an incorrect use being ascertained, CESI warns the Client to continue this practice, requesting measures aimed at obtaining adequate corrective actions; in the event of recidivism, it informs the CTC to obtain a revocation measure.

7.5 Use of CESI logo

The Client can make full copies of the document, but he is not allowed to extract and use in any other way the CESI logo and the associated Accredia mark.

8 SUSPENSION AND WITHDRAWAL OF THE CERTIFICATE

The Certificate is suspended by CESI in the following cases:

- the Client ceases to comply with the commitments undertaken for the granting the Certificate;
- the conditions for granting the Certificate no longer exist.

The suspension of the Certificate produces the following effects:

- the prohibition of using the Certificate in association with the products and in catalogues and commercial documents;
- the notification of the suspension to CTC to allow for an adequate examination.

The Certificate is withdrawn by CESI in the following cases:

- the Client ceases its activities;
- the conditions for maintaining the certification no longer exist;
- there is evidence of recidivism in the incorrect use of the Certificate.

The withdrawal of the Certificate produces the following effects:

- the withdrawal of the Certificate itself;
- the prohibition of using the Certificate in association with the products and in catalogues and commercial documents;
- the deletion of the product from the list of the certified products;
- the appropriate publicity by CESI of the notice of withdrawal;
- the notification of the withdrawal to CTC to allow for an adequate examination.

In both cases, the CTC has the right, at the end of its examination, to request CESI to modify its decisions.

9 COMPLAINTS AND APPEALS

The Client (or a third party) has the possibility to present complaints about the behaviour of CESI during the certification process to propose an appeal to obtain that a decision taken by CESI during the certification procedure is modified.

All the complaints and appeals are submitted by CESI to the examination of CSI during the first meeting following their presentation.

CSI examines the reasons of the disagreement and the decisions eventually already taken by CESI and deliberates on the matter. The CSI resolutions are mandatory for CESI.

10 CHANGES TO THE REGULATIONS

In case of changes while the certification activities are in progress, the Client is promptly informed by CESI and retains the right to accept or not the new version of the Regulations if the changes are not due to mandatory aspects.

An updated copy of the Regulations can be requested by consulting the website www.cesi.it.

The Client

Stamp and signature _____

Date _____

The Client declares explicitly of having read carefully and approved, with respect and to the effects of clauses 1341 and 1342 of the Italian Civil Code, all the sections of the present Regulations and in particular the following: 4 (Application for certification), 5 (Procedure for certification), 6 (Maintenance, duration, updating and transfer of the Certificate), 7 (Suspension and withdrawal of the Certificate).

The Client

Stamp and signature _____

Date _____